

Encore™, Transcend's powerful backend speech recognition transcription platform, provides speech editing, QA, and transcription workflow management that reduces costs while delivering cost-effective, timely, high quality clinical documentation. Encore significantly reduces the resources required to manage the transcription process enabling hospitals to focus on their core business objective – patient care. Encore's ability to integrate with virtually any EMR / EHR ensures a comprehensive clinical documentation solution while fulfilling meaningful use requirements.

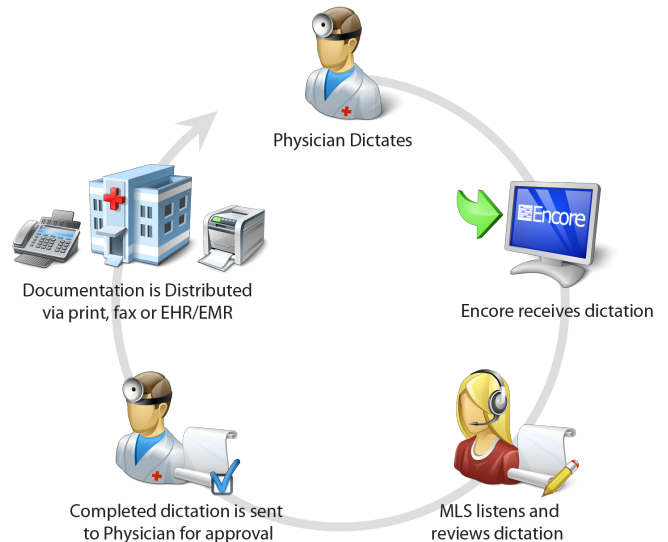
Optimize Processes, Resources and Technology

With Encore, clinicians can dictate at any point during their workflow process, while our intelligent backend speech recognition software turns dictated audio into highly accurate, formatted draft documents. Experienced Medical Language Specialists (MLSs) can then review and edit these formatted drafts instead of transcribing each dictation from scratch. Encore's re-engineered workflow significantly reduces overhead expenses related to employee productivity and labor expense.

Advanced Reporting and Administrative Tools

Powered by advanced Speech Understanding Technology, Encore retrieves, edits, and returns transcribed documents and offers state-of-the-art editing, reporting, and administrative tools through secure Internet access.

The system provides physician-friendly eSignature as well. Secure Internet connectivity and user-friendly interface provides 24/7 access to real-time data for everything from system configuration and user management, to the exact position of a dictated job within the transcription workflow.



The data you access is in real-time, giving you up-to-the-minute information, and making your transcription jobs efficient and accurate.

No Capital Expenses or Maintenance Fees

Healthcare providers will realize substantial cost savings through Encore's "software as a service model" (SaaS). Because the platform and the data reside on Transcend's secure servers you have no up-front capital expenditures and no maintenance fees. Your data is hosted in redundant data centers meeting all regulatory requirements. Plus, our stringent back-up procedures ensure minimal downtime, so the system is working when you are.

Encore benefits your MLS staff with innovative technology that enables them to easily manage their work lists, change passwords or profiles from the web or desktop, complete patient look-ups from anywhere in the facility, view QA, and provide comments in a user-friendly application. Shortcuts and simple to create "normals" allow staff to customize their environment for even greater productivity. Everyone who uses Encore's unique functions - HIM directors, physicians, medical records and QA staff, and MLSs – will find that their productivity levels increase, saving time and money.

KEY BENEFITS

- Substantial costs savings
- Improved efficiency and productivity
- Built-in reporting and administrative tools
- Structured data meets meaningful use criteria
- Better EHR Adoption